MUZAFFARPUR INSTITUTE OF TECHNOLOGY, MUZAFFARPUR, BIHAR-842 003

Ref. No.: 953/TPO   Date: 11.02.2020

NOTICE

The students of Final Year B. Tech (2k17 batch) all branches are hereby informed that **SmartBrains (HCL Technologies)** has scheduled campus placement drive on 18th February 2021 (Thursday) at MIT Muzaffarpur.

1.Eligibility criteria and Selection procedure

10th and 12th (PCM) percentage – 60%
B.Tech Aggregate: 60%
Please note the percentage calculation in the case of CGPA: Total marks obtained in all the subjects from the first to last semester divided by total maximum marks into all the subjects from first to last semester.
Candidates need to clear all the exams before joining & should come with Degree Certificates at the time of recruitment, the candidate should have less than **2 backlogs**.

2.Bond / Service Agreement

2.1. The candidate has to fill a service agreement of **6 months**.
 Job Location: HCL TECHNOLOGIES - **Noida/Chennai/Bangalore/Hyderabad**
Skills:
Good communication skills (Written & Verbal). Good Analytical, logical, and reasoning skills.

3.Job Profile

L1 -Support Engineer / DC-Ops / Analyst

Technical Parameters: -

To provide world-class service to all small business customers in a customer-centric environment.
- Candidates should have Good Knowledge of troubleshooting, maintenance, configuration, backup, server admin, technical support.
- Handle issues regarding Cisco, Routers, Switches, LAN & WAN & MAN connection, and also deals with Installation, Configuration, Maintenance, and Troubleshooting.
- Job roles involve the support of products on Windows Server, UNIX, Mainframe, Share Point, and Active Directory.

- Good knowledge in the Installation of hardware & Software.
- Work on Client Servers like Windows, Linux, UNIX
- Work on various Software-Applications
- Ability to troubleshoot common PC issues (Optional)
- Antivirus monitoring
- Assisting customers with inquiries while providing consultative support and recommendations.
- Successfully performs against department scorecard metrics including Quality Assurance, First Contact
- Resolution and Customer Satisfaction Rating.

Parameter for Communication (English)
- Candidates should be comfortable speaking English.
- Fluent in English communication

Other Conditions
- CTC 2.2 L for the first 6 months hence after that 2.7 L CTC.
- B.Tech (All stream) candidates with 60% through-out in academics.
- Designation: - L1 -Support Engineer / DC-Ops / Analyst
- Location Bangalore/Chennai/Noida/HYD
- Induction Training 30-45 days
- No stipend/Salary during training.
- Twice evaluation/test shall be conducted during training; candidates need to clear the evaluation as per our partner's HTD parameters to finally join/on-board the organization.

The interested students may fill the Google form on **14th of February 2021 till 9:00 AM.**

https://forms.gle/QqW4eztLBVfG4qqFA

Sd/-
Prof-in-Charge TPO
MIT Muzaffarpur